



To: Hawaii Teamsters Health and Welfare Trust Self Funded HMO Participants
From: Catalyst Rx
Date: 8/15/2011

IMPORTANT NOTICE

KAISER PRESCRIPTION DRUG REFILLS

There have been some difficulties encountered for members/participants who have obtained refills on their prescription drugs within the last 60 days with Kaiser. **Please rest assure that no member/participant will be without a prescription drug refill during this transition period from the Kaiser Plan to the Self-Funded HMO Plan effective September 1, 2011.**

1. If you do not have a current refill on your prescription drug, contact your Kaiser Primary Care Physician (PCP) immediately. Have your current Kaiser PCP call your refill into a Kaiser Pharmacy **or** have them provide you with a written prescription no later than August 31, 2011. If you do not obtain a refill from your Kaiser PCP, you will need to see a Self Funded HMO PCP for future prescription refills;
2. Provide pharmacy receipts to Catalyst Rx **if** Kaiser Pharmacy charged you for the full supply of refills (i.e. 30 or 60 days) however your prescription was only filled through August 31, 2011 (received 5, 10, 15 day supply etc.);
3. Under no circumstance should you pay the cash difference (cost of medication; not your copay) for your prescription refill through August 31, 2011. Catalyst Rx has established a "compassion supply" with any Pharmicare Pharmacy. Therefore take your prescription refill to the nearest Pharmicare Pharmacy. If you have already obtained a refill and paid the cash difference, submit your receipt to Catalyst Rx immediately.

If you have any questions or concerns regarding your prescription drugs and refills, contact or email:

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